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1. General

- 1.1 It is an important concern of Innofreight IT Solutions GmbH ("Innofreight", "we", "our") to provide adequate protection for your personal data. In this data privacy notice, we inform you about the manner, scope and purpose of the collection and use of your personal data in connection with your visit to our website <https://os.innofreight.com/> ("Webportal") according to Art. 13 GDPR.

We process your data solely on the basis of the statutory provisions regarding data privacy and data security, in particular the Austrian Data Protection Act ("DSG"), the EU General Data Protection Regulation ("GDPR") and the Telecommunications Act 2021 ("TKG").

2. Contact:

- 2.1 The controller pursuant to the General Data Protection Regulation and other provisions under data privacy law is
 Innofreight IT Solutions GmbH
 Grazer Straße 11
 8600 Bruck an der Mur
 Austria
 E-Mail: ifos-support@innofreight.com

3. Server log files

3.1 Description and scope of data processing

The following data are automatically collected when the Webportal is viewed:

- IP address
 - Date and time of the request
 - Content of the request
 - The webpage visited previously and subsequently (referrer URL)
 - Operating system and Internet service provider
 - Access status

In the following called "server log files".

3.2 Purpose of the data processing

Server log files are collected to ensure the stability and security of the Webportal, to prevent system errors and system malfunctions, and to detect and prevent unauthorized access to the Webportal.

3.3 Legal basis of data processing

The storage of server log files is based on our legitimate interest in the secure provision of our Webportal in accordance with Art. 6 Para. 1 Letter f GDPR. Since the IP address is stored by us in anonymized form and an identification of a person is not possible, it is not a personal data in the sense of the GDPR.

4. Cookies


4.1 Description and scope of data processing

Our Webportal uses so-called cookies. These are small text files that are installed on your terminal with the aid of the browser. Cookies are used to make the services offered more user-friendly. Certain cookies remain on your terminal until you delete them (so-called "persistent cookies"). They make it possible for us to recognise your browser when you visit our Webportal again. In contrast, so-called "session cookies" are deleted automatically after the end of your browser session.

- 4.2 The cookies used by Innofreight can be classified in 3 categories:

4.2.1 Necessary cookies

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These cookies are absolutely necessary to facilitate error-free usage of the Webportal and of certain functions of the Webportal (e.g. operation of the Webportal-Software).

4.2.2 Function cookies

These cookies are not absolutely necessary, but increase the user-friendliness of the Webportal (e.g. saving of the language settings), and are stored in the local browser memory if necessary.

4.2.3 Analysis cookies

These cookies collect information about the behaviour of the users on the Webportal; in this way, the Webportal can be improved in a targeted way (e.g. browser types, loading times, error messages).

4.3 Cookies cannot execute any programs or transmit viruses to your computer. Nor can they access any other data on your computer or read or change them.

The collection of the function cookies takes place via the open source software Matomo (hereinafter referred to as "Matomo").

4.4 Purpose of the data processing

Data processing by means of cookies is used for range and usage measurement, recognition of visitors to our Webportal and user-friendly presentation of our Webportal.

4.5 Legal basis of data processing

When you visit the Webportal for the first time, you can decide whether you wish to accept all cookies or carry out individual settings ("Cookie Banner"). The cookie settings can be adjusted subsequently at any time.

4.6 If you do not wish this, you can set your browser up so that it informs you about the setting of cookies and you only permit this in individual cases. If you require further information with regard to this function, please use the "help function" of your browser.

The legal basis for the use of necessary cookies is the exception provision of § 165 Para. 3 TKG.

4.7 For function- and analysis cookies, voluntary consent is required in accordance with § 165 Para. 3 TKG in conjunction with Art. 6 Para. 1 Letter a GDPR by means of the cookie banner.

5. Login by user ID

5.1 Description and scope of data processing

In order to be able to use the various services of the Webportal (hereinafter referred to as "Innofreight OS"), a prior registration by means of a user ID is required, which will be provided to you by us within the framework of the contractual relationship. In the course of this, the following data is collected:

- First and last name
- User name
- E-Mail address
- Date of registration
- Language
- Organization/Company

5.2 Purpose of data processing

In order to use Innofreight OS and to properly fulfil the contract with the user, it is necessary to assign each user a separate user account.

5.3 Legal basis of data processing

The data processing is based on the existing (pre-) contractual relationship between the user and Innofreight pursuant to Art. 6 Para. 1 letter b GDPR as well as the voluntary consent by ticking the box ("I have read and agree to the Data Privacy Policy") when registering for the first time pursuant to Art. 6 Para. 1 letter a GDPR.

6. Contact & Business relationship

6.1 Description and scope of data processing

If you contact us (e.g. by e-mail), the personal data transmitted will be saved.

6.2 Purpose of data processing

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In order to respond to your requests, it is necessary to process the personal data provided by you.

6.3 Legal basis of data processing

The legal basis for the processing of data is our legitimate interest in responding to your request pursuant to Art. 6 Para. 1 Letter f GDPR.

Within the framework of the business relationship with our customers, suppliers and other business partners it is necessary to collect personal data both in the initiation of the contract and in the ongoing cooperation. The legal basis for this is Art. 6 Para. 1 Letter b GDPR.

7. Transmission within the Innofreight Group

7.1 Description and scope of data processing

We can transmit your personal data to companies affiliated with us within the Innofreight Group if this is permissible within the framework of the purposes shown above and the associated legal bases.

These are in particular the following companies:

Innofreight Austria GmbH, Grazer Straße 11, 8600 Bruck an der Mur, Austria

Innofreight Germany GmbH, Lobensteiner Straße 5, 07929 Saalburg-Ebersdorf, Germany

Innofreight Czech s.r.o., AZ TOWER, Pražákova 1008/69, 639 00 Brno, Czech Republic

Innofreight Scandinavia AB, Box 23, Malmgatan 22, 941 31 Piteå, Sweden

7.2 Purpose of data processing

In order to fulfil the contractual relationship, it is necessary to involve other companies of the Innofreight Group.

7.3 Legal basis of data processing

Since the transfer of data to affiliated companies of the Innofreight Group is necessary for the performance of the contract, we rely on Art. 6 Para. 1 letter b GDPR.

8. Transmission to third parties

8.1 Description and scope of data processing

Data is only transferred to third parties (e.g. Open Street Map) to the extent that this is necessary for the fulfilment of the contract or for the provision of the Webportal.

8.2 Purpose of data processing

In order to properly fulfil the contract it is necessary to work with external providers for certain services.

8.3 Legal basis of data processing

In the context of a data transfer to third parties, we rely on Art. 6 Para. 1 letter b GDPR as well as on our legitimate interest to provide our services with the highest care and efficiency according to Art. 6 Para 1 letter f GDPR.

9. Links

9.1 Our Webportal may contain links to external websites (e.g. TU Graz). By clicking on the link or a logo, you will be redirected to the respective website of the third party and are thus subject to the data protection provisions of the third party. We cannot guarantee that the third party has the required level of data protection, which is why any liability on our part is excluded. By visiting our Webportal alone, no data transmission to external third parties takes place.

10. Storage period and data deletion

10.1 If storage is not addressed separately in the individual processing activities, we store your data as follows:

In the case of consent pursuant to Art. 6 (1) letter a GDPR, we process your data until you revoke your consent.

In the case of the fulfillment of a contract pursuant to Art. 6 Para. 1 letter b GDPR, we store your data as long as this is necessary for the fulfillment of the contract.

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When fulfilling a legal obligation according to Art. 6 Para. 1 letter c GDPR, we store your data as long as this is necessary due to the legal obligation.

In the case of processing on the basis of a legitimate interest pursuant to Art. 6 Para. 1 letter f GDPR we will store your data for as long as is necessary to protect the legitimate interests or until a justified objection is raised.

10.2 If we no longer need your personal data, we will delete it from our systems and records or anonymize it so that you can no longer be identified.

According to the laws, regulations or other legal provisions, it may be necessary to store the personal data beyond the previously mentioned points in time.

11. Transmission of personal data

11.1 You are under no legal or contractual obligation to provide us with your personal data. However, it is possible that certain functions of our Webportal depend on the provision of personal data. If you do not provide personal data in these cases, this may mean that functions of our Webportal are not available or only available to a limited extent.

Automated decision-making including profiling pursuant to Art. 22 (1) and (4) GDPR does not take place in any of the data processing.

12. Security of the data

12.1 In order to guarantee the security and confidentiality of the personal data captured by us on the Webportal and apps, we use data networks that are protected, amongst other things, by firewalls and password systems that are usual in the industry. When handling your personal data, we take appropriate technical and organisational measures in order to protect your data against loss, misuse, unauthorised access, disclosure, amendment or destruction, and to guarantee availability.

If you want to send us personal data in electronic form by entering them on our Webportal, your data will be transmitted over the Internet to our Webportal via a secure connection (SSL) corresponding to the state of the art in encrypted form and saved and backed up. Please note, however, that the sending of data by e-mail is fundamentally not done in encrypted form.

12.2 Data security for the transmission of data within the Internet according to the current state of the art cannot be universally guaranteed. Other users may be technically able to intervene in the network security without authorisation and to control the communication traffic. Please remember this when you contact us.

13. Your rights

13.1 With regard to your personal data, you have the following rights:

- **Right of access by the data subject** pursuant to Art. 15 GDPR
- **Right to rectification** pursuant to Art. 16 GDPR
- **Right to erasure** pursuant to Art. 17 GDPR
- **Right to restriction of processing** pursuant to Art. 18 GDPR
- **Right to data portability** pursuant to Art. 20 GDPR
- **Right to object** pursuant to Art. 21 GDPR

13.2 You also have a **right to revocation** with regard to your consent to the processing of personal data, which you can make use of at any time.

You also have the **right to appeal** to a supervisory authority.

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